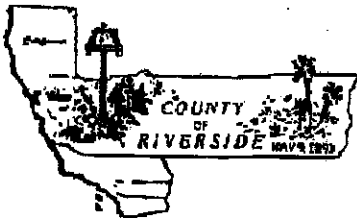


# Department of Public Social Services



Susan Loew, Director  
Mary Ault, Deputy Director  
Jennie Pettet, Deputy Director  
Lisa Shiner, Deputy Director

**REFER REPLY TO:**

- Administrative Office  
4060 County Circle Drive  
Riverside, CA. 92503
- 9991 County Farm Road  
Riverside, CA. 92503
- 10281 Kild Street, 2<sup>nd</sup> Floor  
Riverside, CA. 92503
- 10769 Hoie Avenue, Ste. #110  
Riverside, CA. 92505
- 10769 Hoie Avenue, Ste. #200  
Riverside, CA. 92505
- 152 E. 6<sup>th</sup> Street  
Corona, CA. 92879
- 3610 Central Ave., Ste. 501  
Riverside, CA. 92506
- 1151 North A Street  
Perris, CA. 92570
- 547 North San Jacinto St.  
Hemet, CA. 92543
- 1267 Hobson Way  
Blythe, CA. 92225
- 161 West Ramsey  
Banning, CA. 92220
- 11070 Magnolia Ave., Ste. A  
Riverside, CA. 92506
- 11070 Magnolia Ave., Ste. B  
Riverside, CA. 92505
- 23119 Cottonwood Ave. Bldg. A  
Moreno Valley, CA. 92553
- 23119 Cottonwood Ave. Bldg. B  
Moreno Valley, CA. 92553
- 48113 Jackson Street  
Indio, CA. 92201
- 47-571 Oasis Street  
Indio, CA. 92201
- 68-625 Perez Road, Suite 2  
Cathedral City, CA. 92234
- 27464 Commerce Center Dr. Ste. E  
Ternacuta, CA. 92590
- 30765-D Auld Road  
Murietta, CA. 92563

Date: April 10, 2009

Attn: Property Management and Maintenance Department  
BH Properties, LLC.

Bill and Melissa:

I just wanted to take a moment to thank both of you for the fantastic customer service you provided for our office today. Your understanding and consideration of our situation and your service-driven responses were greatly appreciated.

In addition, the Dewey staff who came so quickly to our site were friendly, helpful and thorough and extremely patient in their handling of all of our questions and concerns.

Thank you again for your professionalism and commitment to your customers and please share our thanks with Dewey management as well.

Sincerely,

Rachel Zorn  
Office Support Supervisor  
Youth & Family Resources Region  
Micro: 8-4923 Cell: 951-377-8036  
Fax: 951-358-5244